



Mr. M. Memani

Municipal Manager

Tel – 044 501 3000

Bitou Local Municipality

Private Bag X1002

PLETTENBERG BAY, 6600

Municipal Notice No: 457/2024

**DOOR TO DOOR SURVEY: BITOU REVENUE ENHANCEMENT PROGRAM
BITOU MUNICIPALITY (WC047)
NOTICE NUMBER: 457/2024**

Date: 28 November 2024

Council embarked on a revenue enhancement initiative to ensure that the various service charges, as set out in Council's approved tariffs and charges schedule, are correctly levied to all categories of users in accordance with the relevant policies, by-laws, and legislation.

The revenue enhancement initiative will see to it that all categories of properties are treated equally and fairly by ensuring that Council's approved tariffs for the respective financial years are correctly applied.

The project includes a comprehensive door to door survey to all properties situated within the Bitou Municipal area to verify metering equipment and provision of services. Fieldworkers will be required to present identity cards when visiting properties and collect customer, property, and infrastructure details during visits.

Property owners/occupiers are requested to cooperate in providing the required information/access in terms of Section 5 of the Municipal Systems Act which state that members of the local community have the duty to allow municipal officials reasonable access to their property for the performance of municipal functions.

Personal information collected will be used for the sole purpose of updating customer records and billing information in the municipal financial system and will be treated in accordance with the requirements of POPIA legislation.

This notice serves to confirm that fieldworkers will commence with collecting data in Green Valley.

Please contact Cecile van Schalkwyk or Avuyile Petersen at 044-501 3370 or dataupdate@plett.gov.za for additional information.

Mr. Mbulelo Memani
MUNICIPAL MANAGER
Bitou Local Municipality