



Mr. M Memani
Acting Municipal Manager
Tel – 044 501 3000
Bitou Local Municipality
Private Bag X1002
PLETTENBERG BAY, 6600
Municipal Notice No: 329/2024

DOOR TO DOOR SURVEY: BITOU REVENUE ENHANCEMENT PROGRAM
BITOU MUNICIPALITY (WC047)
NOTICE NUMBER: 329/2024

Date: 18 September 2024

Council embarked on a revenue enhancement initiative to ensure that the various service charges, as set out in Council's approved tariffs and charges schedule, are correctly levied to all categories of users in accordance with the relevant policies, by-laws, and legislation.

The revenue enhancement initiative will see to it that all categories of properties are treated equally and fairly by ensuring that Council's approved tariffs for the respective financial years are correctly applied.

The project includes a comprehensive door to door survey to all properties situated within the Bitou Municipal area to verify metering equipment and provision of services. Fieldworkers will be required to present identity cards when visiting properties and collect customer, property, and infrastructure details during visits.

Property owners/occupiers are requested to cooperate in providing the required information/access in terms of Section 5 of the Municipal Systems Act which state that members of the local community have the duty to allow municipal officials reasonable access to their property for the performance of municipal functions.

Personal information collected will be used for the sole purpose of updating customer records and billing information in the municipal financial system and will be treated in accordance with the requirements of POPIA legislation.

This notice serves to confirm that fieldworkers will commence with collecting data in Kwanokuthula.

Please contact Cecile van Schalkwyk or Avuyile Petersen at 044-501 3370 or dataupdate@plett.gov.za for additional information.

Mr. Mbulelo Memani
ACTING MUNICIPAL MANAGER
Bitou Local Municipality