



**DOOR TO DOOR SURVEY: BITOU REVENUE ENHANCEMENT PROGRAM
BITOU MUNICIPALITY (WC047)
NOTICE NUMBER: 77/2024**

Date: 6 March 2024

Council embarked on a revenue enhancement initiative to ensure that the various service charges, as set out in Council's approved tariffs and charges schedule, are correctly levied to all categories of users in accordance with the relevant policies, by-laws, and legislation.

The revenue enhancement initiative will see to it that all categories of properties are treated equally and fairly by ensuring that Council's approved tariffs for the respective financial years are correctly applied.

The project includes a comprehensive door to door survey to all properties situated within the Bitou Municipal area to verify metering equipment and provision of services. Fieldworkers will be required to present identity cards when visiting properties and collect customer, property, and infrastructure details during visits.

Property owners/occupiers are requested to cooperate in providing the required information/access in terms of Section 5 of the Municipal Systems Act which state that members of the local community have the duty to allow municipal officials reasonable access to their property for the performance of municipal functions.

Personal information collected will be used for the sole purpose of updating customer records and billing information in the municipal financial system and will be treated in accordance with the requirements of POPIA legislation.

This notice serves to confirm that the door-to-door survey has commenced in ward 2. From 7 March 2024 fieldworkers will commence with collecting data in the following suburbs/areas:

- Upper CBD and surrounding areas situated between Odland Street and Marine way up to the traffic circle on the N2.
- Bowtie and Poortjies areas situated between Marine Way, Main Street, Beacon Way and the N2.
- Lower CBD areas situated on the seaside of side of Odland Street, Main Street and Beacon Way.

Please contact Cecile van Schalkwyk at 044-501 3370 or dataupdate@plett.gov.za for additional information.

Mr. Ralph Links
ACTING MUNICIPAL MANAGER
Bitou Local Municipality