

BITOU MUNICIPALITY (WC047) Financial Services Department

Closure of All Bitou Municipality's Revenue Management Services Offices.

Dear Residents.

All Bitou Municipality's Revenue Management Services offices will be closed on Friday, 1 December 2023. This means that the office at Second Floor Mellviles Corner as well as all cashiers that are placed in the different wards will be closed. This is due to Employee Wellness Activities that will take place on the day.

The offices will open at 07h30 on Monday, 4 December 2023.

Residents are urged to make use of our alternative payment options that include:

- Electronic transfer into our Standard Bank Account.
- Various Vendors like Spar, Checkers, Pick and Pay, Pep Stores and etc, and
- Electricity purchases can also be made at various registered vendors in the different communities.

For any service delivery enquiries and complaints please contact Customer Care on the tollfree line 0800212797, or on 044501374/5 or send an email to <u>CustomerCare@plett.gov.za</u>

Mr. Mbulelo Memani Municipal Manager Bitou Municipality