



**Mr. M. Memani**

**Municipal Manager**

Tel – 044 501 3000

Bitou Local Municipality

Private Bag X1002

PLETTENBERG BAY, 6600

**Municipal Notice No: 259/2023**

## **HANDING OVER OF OVERDUE DEBTOR ACCOUNTS FOR COLLECTION**

**BITOU MUNICIPALITY (WC047)**

**NOTICE NUMBER: 259/2023**

**Date: 27 July 2023**

Notice is hereby given to all customers with overdue service accounts that the Bitou municipality has appointed the below listed four(4) Debt Collection Companies to assist the municipality to collect all overdue amounts on rates and services accounts.

1. Finovo Inc.
2. Imani Business Advisory Services (Pty) Ltd
3. Kumyolz Investments (Pty) Ltd
4. Revenue Consulting (Pty) Ltd

The municipality however wish to encourage customers to settle their overdue accounts or to make appropriate arrangements to pay their accounts off over a period of time in line with municipal Debt collection policy. We encourage customers to utilise this opportunity given by the Municipality before your account is with the debt collectors where you may incur additional collection costs.

All customers are reminded that the municipality does provide relief to those customers who cannot afford to pay their service accounts through the indigent subsidy program. Further assistance is also provided to those customers who fall outside of the indigent threshold but with total household income less than R 14 743 per month through a discount on their services accounts.

The municipality also allows for the conclusion of an arrangement to pay off arrear debt over a period of time. For those who wish to settle their accounts once-off, the municipality provides for 50% write off of the debt older than 12 months.

Arrangements and applications can be made by visiting the revenue management section situated at Shop 54, Melville's Corner. Any further enquiries can be made to T Ludidi @ [tludidi@plett.gov.za](mailto:tludidi@plett.gov.za) or via Tel no. 044 501 3422.

For any queries, please contact Bitou Customer Care on 044-501 3174/5 or on the Toll Free Number 0800 212 797 or send an email to [CustomerCare@plett.gov.za](mailto:CustomerCare@plett.gov.za)

**Customer Care: 044 501 3174/5 (After hours – 086 124 8686)**

**Emergency Services: 044 533 5000**

**[www.bitou.gov.za](http://www.bitou.gov.za) - [communications@plett.gov.za](mailto:communications@plett.gov.za)**