3 Sending email to SMS Messages
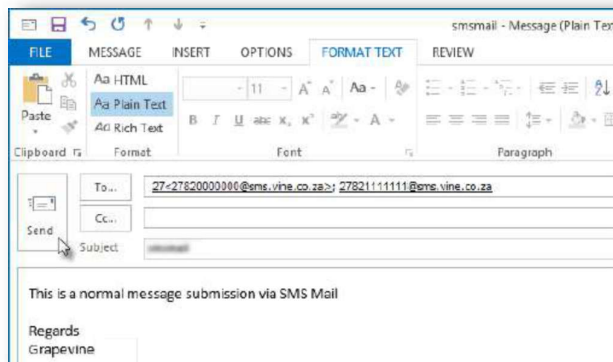
3.1 Simple Message Submission

Step 1: Open your email client and click
New Email or **Compose.**

Step 2: In the **To**… field, type the following:
{cellnumber}@sms.vine.co.za

NOTE: The cell number can be in
international format (27820000000) or
normal format (0820000000) but may not
contain any spaces, or any other non-
numeric character,

e.g., **27820000000@sms.vine.co.za** OR
0820000000@sms.vine.co.za

IMPORTANT: The exception is for affiliates who have elected to have Domain Authentication. These
messages are sent to: **{cellnumber}@sms2.vine.co.za**

NOTE: You can enter multiple recipient addresses, separated by commas, However the maximum number
of recipients you can add in the to… field is 20.

Step 3: Type your **Authentication Code** in the **Subject** line of the email (You would have received this
code in an email when you were provisioned by Grapevine as an Affiliate).

Step 4: Make sure that you have selected the **Plain Text** option in your email client.

Step 5: Type your message in the message field.

IMPORTANT: If you have concatenation set, you can have up to 700 characters in the message. If
truncated, only 160 characters are allowed. See section 9.4 for more detail.

**NOTE: Remove email signatures and disclaimers as these counts towards the number of characters
which you are allowed to use.**
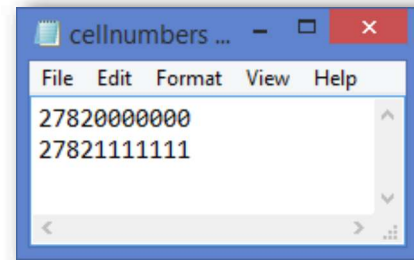
Step 6: Click **Send**

3.2 One Message, Multiple Recipients

Step 1: Compile a **txt file** which contains the mobile numbers which you would like to send SMSs to.

NOTE:
The cell number can be in international format (27820000000) or normal format (0820000000) but may not contain any spaces. Each number should be on a separate line.
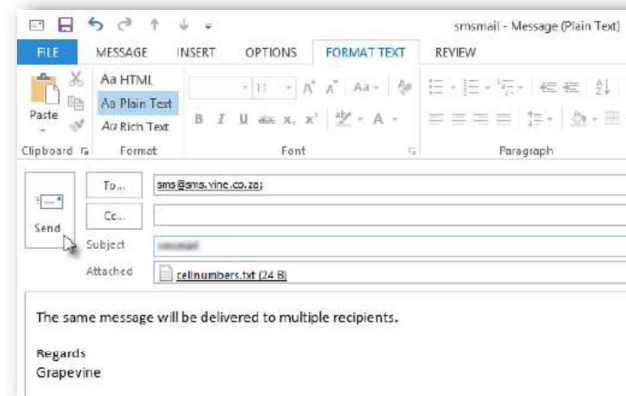The maximum number of recipients you can add in an attachment is 20 000.

Step 2: Save the file in a location which is convenient to you.

IMPORTANT: The file must be called **cellnumbers.txt**

Step 3: Open your email client and click **New Email** or **Compose.**

Step 4: In the **To**… field, type the following: **sms@sms.vine.co.za**

IMPORTANT: The exception is for affiliates who have elected to have Domain Authentication. These messages are sent to: **sms@sms2.vine.co.za**

Step 5: Type your **Authentication Code** in the **Subject** line of the email (You would have received this code in an email when you were provisioned by Grapevine as an Affiliate).

Step 6: Make sure that you have selected the **Plain Text** option in your email client.

Step 7: Type your message in the message field.

IMPORTANT: If you have concatenation set, you can have up to 700 characters in the message. If truncated, only 160 characters are allowed.
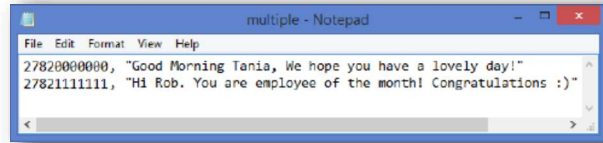
NOTE: Remove email signatures and disclaimers as these counts towards the number of characters which you are allowed to use.

Step 8: Attach the **cellnumbers.txt** file.

Step 9: Click **Send**

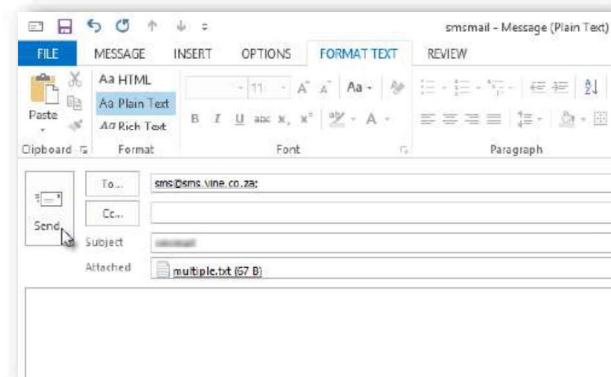## 3.3 Multiple Recipients, Multiple Messages

Step 1: Compile a **txt file** which contains the mobile numbers and messages which you would like to send SMSs to.

NOTE:
- Each cell number and message combination must be on a separate line.
- Separate the mobile number and the message content with a comma.
- The message text must be typed between double quotes.
- The cell number can be in international format (2780000000) or normal format (0820000000) but may not contain any spaces.
- The maximum number of recipients you can add in an attachment is 20 000.

IMPORTANT: If you have concatenation set, you can have up to 700 characters in the message. If truncated, only 160 characters are allowed. See section 9.4 for more detail.

Step 2: Save the file in a location which is convenient to you.

IMPORTANT: The file must be called **multiple.txt**

Step 3: Open your email client and click **New Email** or **Compose.**

Step 4: In the **To**… field, type the following: **sms@sms.vine.co.za**

IMPORTANT: The exception is for affiliates who have elected to have Domain Authentication. These messages are sent to: **sms@sms2.vine.co.za**

Step 5: Type your **Authentication Code** in the **Subject** line of the email (You would have received this code in an email when you were provisioned by Grapevine as an Affiliate).

Step 6: Make sure that you have selected the **Plain Text** option in your email client.

NOTE: Leave the body of the email blank, as you will be attaching a file with the cell numbers and messages.

Step 7: Attach your **multiple.txt** file

Step 8: Click **Send**

4 Sending SMS to email Messages

Step 1: On your mobile phone, start a **new SMS message.**

Step 2: In the **To: / Recipient** field type the following:

- ✓ If you have a **Vodacom** account, send the SMS to: **082 007 0043 05**
- ✓ If you have an **MTN** account, send the SMS to: **083 411 4711**
- ✓ If you have a **Cell-C** account, send the SMS to: **084 000 1105 05**
- ✓ If you have a **Telkom Mobile (8ta)** account, send the SMS to: **081 160 0190**

TIP: *Save the number to your contacts*

Step 3: In the **message body**, type the **email address**, followed by a **space** and then your **message**.

e.g. 123@example.co.za Good Morning Jenny

Step 4: Click **Send**